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| 1. Interview Notes (Empathy) (2 x 4 mins.) | 2. Detailed Interviews (Empathy) (2 x 3 mins.) |
| 3. Defining the Issue (Define) (3 mins.)  Goals and Wishes  Insights | 8. Design Charrette (Test) / Reflection |

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| 4. Sketch 5 Ideas (Ideate) (10 mins.)   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  |  |  |  |  |  |  | | --- | | 5. Gain Feedback from Your Partners (Ideate) (2 x 5 mins.) | |
| |  |  | | --- | --- | | 6. Redesign Your Idea Based on Feedback (Ideate / Prototype) (5 mins.) | 7. Sketch Your Group’s Idea (Ideate / Prototype) | |